

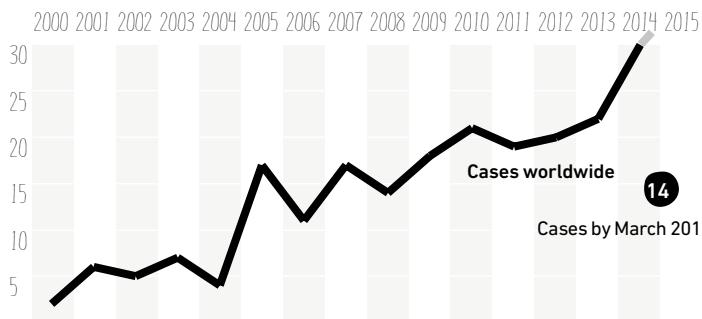
REMUNICIPALISATION GLOBAL TREND 2000-2015



Cases in 2000

Less than one million people in total were affected by remunicipalisation in 2000.

By year:



Cases in 2015

The total number of people served by remunicipalised water services has grown to exceed 100 million.



By country:



Sources: PSIRU, France Eau Publique, Food & Water Watch, Corporate Accountability International, Remunicipalisation Tracker

Global list of remunicipalisations

March 2015

The cities that have remunicipalised water and sanitation services between March 2000 and March 2015 are listed in the two tables below: one is for high-income countries and the other for middle- and low-income countries.¹ The tables do not contain cases of central or local governments that remunicipalised to subsequently reprivatise water services.

Where possible, we identified the individual cities that remunicipalised water services (as opposed to areas comprising several cities served by the same water operator) and indicated the date when the new public operator started operating. In a number of cases, information was only available for an area comprising several cities served by the same water operator that remunicipalised at different times, in which specific case we indicated the dates when the first and the last city in the area implemented remunicipalisation.

In other cases we could not identify the exact date of implementation of remunicipalisation, for example because ownership transfer was still being prepared at the time of writing or because the local government had decided that remunicipalisation would take place after March 2015. If ownership transfer was still pending at the time of writing, we indicated the date of the official decision to remunicipalise and the planned implementation date if available. More precisely, status D means that: a) an official decision to remunicipalise was adopted; b) remunicipalisation had not been implemented at the time of writing; and, c) no official decision to reprivatise had been taken at the time of writing.

The acceleration of remunicipalisation can be concluded from comparing the number of cases of remunicipalisation that took place in different five-year periods: 2000-2004, 2005-2009, and 2010 to early 2015. The period 2010 to early 2015 is 63 months, while the period 2005-2009 is 60 months. We do not expect this 5 per cent difference between the lengths of the two periods to significantly affect our findings on the pace of remunicipalisation. To ensure consistency when estimating the acceleration of the trend, we did not consider unimplemented decisions to remunicipalise, only those effective

cases for which the new public operator had started operating, whether remunicipalisation had followed contractual termination, expiry of contract and non-renewal, sale of shares, or withdrawal of the private operator (statuses T, E, S and W, respectively).

Finally, where possible, we indicated the population affected by the remunicipalisation. This figure does not necessarily coincide with the population of the city or cities concerned because the number of residents served by private water contracts is often inferior to the overall population. Where we were unable to identify the population served by a private contract, we indicated the entire population of the city or cities that entered a contract with a private operator to subsequently remunicipalise water services.

Legend

D: Decision to remunicipalise, not implemented	E: Contract expired, and remunicipalised	S: Sold by private operator, contract remunicipalised	T: Contract terminated, and remunicipalised	W: Private operator withdrew, contract remunicipalised
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Table 1 *High-income countries*

Country	City	Served population	Date	Company	Status
1 Belgium	Regional (Aquafin)	3,800,000	2006	Severn Trent	TS
2 Canada	Hamilton	490,000	2005	American Water	E
3 France	SYDEC Landes	87,000	2000 2014	Veolia, Suez, SAUR	E
<i>Extension of the régies to new cities for water (+87000) and sanitation (+50000)</i>					
4 France	Briançon	12,000	2000	SAUR	E
5 France	Grenoble (city)	160,000	2001	Suez	T
6 France	Grenoble Alpes Métropole	320,000	2001	Suez	T
<i>48 cities excluding Grenoble</i>					
7 France	Neufchâteau	7,000	2001	Veolia	T
8 France	Pays Châtelleraudais (communauté d'agglomération)	55,000	2001	Veolia	E
<i>13 cities including Châtellerault and Naintré for sanitation</i>					
9 France	Venelles	8,500	2002	SAUR	E

Country	City	Served population	Date	Company	Status
10 France	Communauté de communes des Alberès et de la Côte Vermeille	24,000	2002 2010		E
<i>12 cities which remunicipalised at expiry</i>					
11 France	Castres	43,000	2003	Suez	T
12 France	Fraisses	4,000	2003	Veolia	
13 France	Varages	1,100	2004	Suez	E
14 France	Cherbourg (communauté urbaine)	46,000	2005	Veolia	E
<i>5 cities</i>					
15 France	Lanvollon-Plouha	16,500	2005	Veolia/Suez	E
16 France	Embrun	6,500	2006	Veolia	E
17 France	Corte	7,000	2007	OEHC	E
18 France	Cournon d'Auvergne	19,000	2007		
19 France	Le Minervois (communauté de communes)	6,300	2007		E
<i>15 cities</i>					
20 France	Saint-Paul (La Réunion)	100,000	2007	Veolia	T
<i>Sanitation remunicipalised in 2007, water remunicipalised in 2010</i>					
21 France	Châtellerault/ Naintré	38,000	2007	Veolia	E
22 France	Tournon-sur-Rhône	11,000	2007	SAUR	E
23 France	Angers Loire Métropole	7,000	2008	SAUR	E
<i>Extension of the régie to new cities for water and sanitation</i>					
24 France	Hauteville-Lompnes	4,000	2008		
25 France	La Fillière (SIE de La Fillière)	14,000	2008	Suez	E
26 France	Belley	9,000	2009	Alteau	E
27 France	Benfeld et environs	17,500	2009	Suez	E
<i>Sanitation, joined regional water syndicate SDEA Alsace-Moselle</i>					
28 France	Digne-les-Bains	18,500	2009	Suez	E
29 France	La Grand'Combe (S.I.D.E de l'Agglomération Grand'Combienne)	12,000	2009	Ruas	E
<i>5 cities</i>					
30 France	Mouthe	1,000	2009	Suez	E

Country	City	Served population	Date	Company	Status
31 France	Greater Rouen (Métropole Rouen Normandie)	145,000	2009 2014	Veolia, Suez	E
<i>Progressive extension of the régie to new cities.</i>					
32 France	Syndicat d'Eau du Roumois et du Plateau du Neubourg (SERPN)	65,000	2009	Veolia	E
<i>108 cities</i>					
33 France	Saint-André, Falcon et la Trinité	17,000	2009	Veolia/Ruas	E
<i>Now part of Métropole Nice Côte d'Azur</i>					
34 France	Greater Albi (communauté d'agglomération de l'Albigeois)	84,000	2010	Suez	E
<i>Sanitation only remunicipalised (water always remained public)</i>					
35 France	Annonay	17,000	2010	SAUR	E
36 France	Bonneville	12,000	2010	Veolia	E
37 France	Lucé (communauté de communes de Lucé)	15,000	2010	Veolia	E
<i>14 cities</i>					
38 France	Paris	2,200,000	2010	Veolia/Suez	E
39 France	Saint-Jean-de-Braye	19,000	2010	SAUR	E
40 France	Bordeaux	740,000	2011 (2018)	Suez	D
<i>This remunicipalisation is still debated and there are signs that the newly elected local authorities might reconsider their decision.</i>					
41 France	Brignole	18,000	2011	Veolia	E
42 France	Causse Noir (SIAEP)	25,000	2011	Veolia	E
<i>10 cities</i>					
43 France	Gueugnon	9,000	2011	Suez	E
<i>Sanitation was also remunicipalised in 2015</i>					
44 France	Lacs de l'Essonne	32,000	2011	Veolia/Suez	E
45 France	Le Gouray	1,100	2011	Veolia	E
46 France	Greater Nantes	NA	2011	Veolia/Suez	E
47 France	Ploubezre	3,000	2011	Veolia	E
48 France	Saint Brieuc Agglomération	52,000	2011 2018	Veolia	D
49 France	Syndicat de la Baie	5,000	2011	Veolia	E

Country	City	Served population	Date	Company	Status
50 France	Tarnos, Ondres, Boucau and St-Martin-de-Seignaux	29,000	2011	Suez	E
51 France	Vierzon	28,000	2011	Veolia	E
52 France	Brest Métropole	213,000	2012	Veolia	E
53 France	Chenal du Four (Syndicat du Chenal du Four)	6,000	2012	Veolia	E
54 France	Gâtine (Syndicat Mixte des Eaux de la Gâtine)	56,000	2012	Suez	E
55 France	Landerneau (SIDEP de Landerneau)	20,000	2012	Veolia	E
56 France	Muret <i>Part of the service is still outsourced</i>	24,000	2012	Veolia	E
57 France	Saint-Malo	48,000	2012	Veolia	E
58 France	Schweighouse (SIVOM) <i>Sanitation, joined regional water syndicate SDEA Alsace-Moselle</i>	12,000	2012	Suez	E
59 France	Sélestat <i>Sanitation</i>	60,000	2012	Veolia	E
60 France	Argenton-sur-Creuse	5,000	2013	Veolia	E
61 France	Basse Vallée de l'Adour (syndicat intercommunal) <i>25 cities</i>	31,000	2013	Suez	E
62 France	Beaurepaire et Saint-Barthélémy	6,000	2013		
63 France	Capbreton	8,000	2013	Suez	E
64 France	Évry Centre Essonne	116,000	2013	Suez	E
65 France	Gannat <i>Joined SIVOM Sioule et Bouble</i>	6,000	2013	Veolia	E
66 France	Kermorvan-Kersauzon (syndicat des eaux)	19,000	2013	Veolia	
67 France	Lamentin, Saint-Joseph and Schoelcher (Martinique) <i>Sanitation, joined the communauté d'agglomération CACEM's régie</i>	77,000	2013	Suez/Veolia	E
68 France	Péronne	9,000	2013		E
69 France	Saint-Pierre des Corps <i>Water service is still partly outsourced to Veolia (installations and meters). Sanitation was remunicipalised in 2012.</i>	15,000	2013	Veolia	E

Country	City	Served population	Date	Company	Status
70 France	Valence-Moissac-Puymirol (syndicat des eaux)	5,000	2013	SAUR	E
71 France	Aubagne <i>Joined SPL Eau des Collines for water</i>	46,000	2014	Veolia	E
72 France	Barousse Comminges Save	58,000	2014	SEM Pyrénées	T
73 France	Beaulieu, Cap d'Ail, Eze et Villefranche-sur-Mer <i>Now part of métropole Nice Côte d'Azur</i>	17,000	2014	Veolia	E
74 France	Blois	48,000	2014 (2016)	Veolia	D
75 France	Capesterre-Belle-Eau (Guadeloupe) <i>Taking effect 2016</i>	20,000	2014	Veolia	E
76 France	Castelsarrasin	13,000	2014	SAUR	E
77 France	Courgent	400	2014	Suez	T
78 France	Montpellier Méditerranée Métropole <i>Taking effect 2016</i>	350,000	2014 (2016)	Veolia	D
79 France	Pays d'Aubagne et de l'Étoile <i>12 cities, including Aubagne and La Penne-sur-Huveaune, joined SPL Eau des Collines for sanitation</i>	105,000	2014	Veolia	E
80 France	La Penne-sur-Huveaune <i>Joined SPL Eau des Collines for Water</i>	6,000	2014	Veolia	E
81 France	Mommenheim (SICTEU) <i>Sanitation, joined regional water syndicate SDEA Alsace-Moselle</i>	6,000	2014	Suez	E
82 France	Portes de l'Eure (communauté d'agglomération) <i>39 cities will be added over time as contracts expire</i>	20,000	2014	Veolia, SAUR	D
83 France	Terre de Bas (îles des Saintes, Guadeloupe) <i>Remunicipalised together with Capesterre Belle Eau</i>	1,000	2014	Veolia	E
84 France	Terre de Haut (îles des Saintes, Guadeloupe) <i>Remunicipalised together with Capesterre Belle Eau</i>	2,000	2014	Veolia	E
85 France	Bastia (communauté d'agglomération)	58,000	2015	OEHC	E
86 France	Brugheas <i>Joined SIVOM Sioule et Bouble</i>	1,500	2015	Veolia	E

Country	City	Served population	Date	Company	Status
87 France	Fleury les Aubrais	21,000	2015	SAUR	E
<i>Service is still partly outsourced</i>					
88 France	Lamentin / Saint-Joseph (Martinique)	57,000	2015	Suez/Veolia	E
<i>Sanitation was remunicipalised in 2013 - both through joining the CACEM régie</i>					
89 France	Nice (city)	348,000	2015	Veolia	E
<i>Now part of Métropole Nice Côte d'Azur</i>					
90 France	Pays de Bitche	25,000	2015	Veolia	E
<i>Joined SDEA Alsace-Moselle</i>					
91 France	Pays de Nay (SEPA du Pays de Nay)	25,000	2015	SAUR	E
92 France	Quimperlé	12,000	2015	Veolia	E
93 France	Rennes (Eau du Bassin rennais)	480,000	2015	Veolia	E
<i>56 cities. Production was remunicipalised over the whole area (480000), distribution over Rennes city only (230000)</i>					
94 France	SIAEAG (Guadeloupe)	100,000	2015	Veolia	E
95 France	Troyes	60,000	2015	Veolia	E
96 France	Valence	65,000	2015	Veolia	E
97 Germany	Krefeld	222,058	2005	RWE	T
98 Germany	Bergkamen	110,000	2008	Gelsenwasser	T
99 Germany	Stuttgart	613,392	2010-	EnBW	D
100 Germany	Solingen	155,768	2012	MVV Energie AG	T
101 Germany	Bielefeld	328,864	2012	Stadtwerke Bremen/Essent	T
102 Germany	Oranienburg	42,000	2012	Gelsenwasser	T
103 Germany	Berlin	3,501,870	2013	Veolia/RWE	T
104 Germany	Burg (Sachsen-Anhalt)	22,000	2014	Veolia	E
105 Germany	Rostock	200,000	2014-	Remondis	D
106 Italy	Imperia	200,000	2012-	IREN	D
107 Italy	Reggio Emilia	482,287	2012	IREN	D
108 Italy	Varese	889,000	2013	A2A	D
109 Italy	Termoli	33,000	2015	Acea	D

	Country	City	Served population	Date	Company	Status
110	Russia	Arzamas	120,000	2014	Remondis	W
111	Spain	Medina Sidonia	11,794	2003	Aqualia	T
112	Spain	Huesna (Alanís de la Sierra, Alcolea del Río, Almadén de la Plata, Brenes, Las Cabezas, Cantillana, Carmona, Cañada Rosal, Constantina, El Coronil, El Cuervo, El Madroño, Los Molares, Lebrija, Los Palacios y Vfca., El Pedroso, El Real de la Jara, Tocina, Vva. Del Río y Minas, El Viso del Alcor, San Nicolás del Puerto, Utrera)	126,845	2007	ACS Actividades de Construcción y Servicios	T
113	Spain	Figaró Montmany	1,112	2009	CASSA Group	T
114	Spain	Arenys de Munt	8,588	2011	SOREA (AGBAR)	T
115	Spain	Arteixo	31,005	2013	Aqualia (FCC)	T
116	Spain	La Línea de la Concepción	62,697	2013	Aqualia (FCC)	T
117	Spain	Manacor	41,049	2013	Aqua Manacor S.A.	
118	Spain	Alfes	315	2014	Aigües de Catalunya	W
119	Spain	Ermua	10,109	2014	Suez	T
120	Spain	Estella del Marqués	1,486	2014	Aqualia	T
121	Spain	Guadalcacín	5,233	2014	Aqualia	T
122	Spain	Montornés del Vallès	16,217	2014	Familiar privada	D
123	Spain	Rascafría	2,000	2014	Canal Gestión SA	T
124	Spain	Torrecera	1,254	2014	Aqualia	T
125	Sweden	Norrköping	87,247	2005	EON	S
126	Uruguay	Maldonado Department	96,000	2005	Aguas de Bilbao	T
127	USA	Atlanta, GA	1,200,000	2003	Suez	T
128	USA	Angleton, TX	18,862	2004	Veolia	T
129	USA	Plainfield, IN	27,631	2004	United Water	T
130	USA	Laredo, TX	236,191	2005	United Water (Suez)	T
131	USA	Coxsackie, NY	8,918	2005	Veolia	T
132	USA	Jackson, AL	5,228	2005	Veolia	
133	USA	Pekin, IL	34,094	2005	United Water	E
134	USA	East Aurora, NY	6,236	2005	Veolia	E

Country	City	Served population	Date	Company	Status
135 USA	Conroe, TX	61,533	2005	Veolia	T
136 USA	Demopolis, AL	7,483	2006	Veolia	E
137 USA	Five Star Water Supply District, AL	100	2006	Veolia	T
138 USA	Southern Water & Sewer District, KY	23,524	2006	Veolia	T
139 USA	North Brunswick, NJ	40,742	2006	United Water	T
140 USA	Logan, WV	11,000	2006	Veolia	E
141 USA	Petaluma (wastewater treatment), CA	58,142	2007	Veolia	E
142 USA	Houston (water treatment), TX	2,700,000	2007	United Water (Suez)	T
143 USA	Karnes City, TX	3,042	2007	Veolia	E
144 USA	Winchester, NH	4,341	2008	United Water	T
145 USA	Stockton, CA	300,899	2008	OMI-Thames Water	T
146 USA	Fairfield-Suisun (wastewater treatment), CA	135,296	2008	United Water (Suez)	T
147 USA	Central Elmore Water & Sewer Authority, AL	50,000	2008	Veolia	
148 USA	Cave Creek, AZ	9,000	2008	American Water	E
149 USA	Horn Lake, MS	15,545	2008	Southwest Water	T
150 USA	Odem, TX	2,499	2008	Veolia	T
151 USA	Hayden, ID	13,294	2009	Veolia	T
152 USA	Durham County, NC	8,000	2009	United Water	T
153 USA	Burley (wastewater treatment), ID	9,578	2009	Veolia	T
154 USA	Surprise, AZ	27,116	2009	American Water	E
155 USA	Biddeford, ME	21,383	2009	CH2M Hill OMI	E
156 USA	O'Fallon, MO	25,002	2009	Alliance Water Resources	E
157 USA	Kline, PA	1,591	2009	United Water	W
158 USA	North Adams, MA	13,708	2010	United Water	T
159 USA	Overton, TX	2,554	2010	Veolia	T

	Country	City	Served population	Date	Company	Status
160	USA	Freeport, IL	25,638	2010	United Water	E
161	USA	Evansville, IN	117,429	2010	American Water	E
162	USA	Gary, IN	180,000	2010	United Water	T
	<i>City voted to terminate but then negotiated a “transition agreement” with the company to avoid paying \$450,000 in termination fees. So United Water could say the deal was not officially ‘terminated’.</i>					
163	USA	Liberty, MO	3,000	2010	CH2M Hill OMI	T
164	USA	Webb City, MO	10,996	2010	CH2M Hill OMI	E
165	USA	Skaneateles, NY	5,116	2010	Severn Trent	T
166	USA	Lampasas, TX	7,868	2010	CH2M Hill OMI	T
167	USA	Leander, TX	25,740	2010	Southwest Water	
168	USA	Whitesburg (water and wastewater), KY	2,139	2011	Veolia	T
169	USA	Brunswick -Glynn County, GA	79,626	2011	United Water	T
170	USA	Tama, IA	2,877	2011	Veolia	T
171	USA	Schenectady (wastewater treatment), NY	66,135	2011	Veolia	T
172	USA	Plymouth (water and wastewater), NC	3,878	2011	Veolia	E
173	USA	Manchester Township, NJ	35,976	2011	United Water	
174	USA	Summit City, NJ	21,457	2011	United Water	T
175	USA	New Albany (wastewater treatment), IN	36,372	2012	American Water	E
176	USA	Gladewater, TX	6,275	2012	Veolia	T
177	USA	Lanett AL	6,468	2012	Veolia	
178	USA	Barstow, CA	22,639	2012	United Water	E
179	USA	Coeburn, VA	2,139	2013	Veolia	T
180	USA	Weslaco, TX	35,670	2013	CH2M Hill	T
181	USA	Cameron, TX	5,770	2013	Severn Trent	T
182	USA	Storm Lake, IA	10,600	2013	Veolia	T
183	USA	Reidsville, NC	14,520	2014	United Water	T
184	USA	Oakland County, MI	59,515	2014	United Water	T

Table 2 *Low and middle-income countries*

	Country	City	Served population	Date	Company	Status
185	Albania	Elbasan	100,000	2007	Berlinwasser International	T
186	Argentina	Buenos Aires Province (74 cities)	2,500,000	2002	Enron	W
187	Argentina	Buenos Aires	9,000,000	2006	Suez	T
188	Argentina	Buenos Aires Province (Gran, 6th subregion)	1,700,000	2006	Impregilo	T
189	Argentina	Santa Fe and Rosario	2,000,000	2006	Suez	T
190	Argentina	Catamarca	200,000	2008	Proactiva	T
191	Argentina	Salta	1,100,000	2009	Latinaguas	T
192	Argentina	La Rioja	200,000	2010	Latin Aguas	T
193	Argentina	Mendoza	1,100,000	2010	Saur	T
194	Bolivia	Cochabamba	900,000	2000	Bechtel	T
195	Bolivia	La Paz/El Alto	1,600,000	2007	Suez	T
196	Cape Verde	National	200,000	2005	Aguas de Portugal	TS
197	Central African Republic	Bangui	80,000	2003	SAUR	WS
198	Colombia	Bogota (treatment plant)	1,500,000	2004	Suez	T
199	Colombia	Bogota (water supply)	7,000,000	2013	Acea, Proactiva	E
200	Ecuador	Machala	240,000	2012	Oriolsa	T
201	Ghana	National	5,100,000	2011	Vitens, Rand Water	E
202	Guinea	Conakry and 16 other smaller urban centres	1,824,000	2003	SAUR and Veolia	W
203	Guyana	National	740,000	2007	Severn Trent	T
204	Hungary	Kaposvar	64,872	2009	Suez	E
205	Hungary	Pecs	150,000	2009	Suez	T
206	Hungary	Borsodviz	190,000	2010	Gelsenwasser	T
207	Hungary	Budapest	1,740,000	2012	Suez, RWE	T
208	India	Latur	390,000	2012	SPML (Shubash Projects and Marketing Ltd)	T
209	Indonesia	Badung Bali	543,332	2013	Mahasara Buana, Intan Dyandra Mulya, Dewata Artha Kharisma	E
210	Indonesia	Jakarta	9,900,000	2015-	Suez	D
	<i>The Central Jakarta District Court on 24 March 2015 annulled the privatised water contracts signed with Suez (Palyja) and Aetra and ordered the water services to be brought back to the state-owned water company</i>					
211	Kazakhstan	Ust-Kamenogorsk	303,720	2007	IR-Group	T

Country	City	Served population	Date	Company	Status
212 Kazakhstan	Almaty	1,600,000	2005	Veolia	T
213 Kazakhstan	<i>Astana (bulk water supply)</i>	639,311	2003	Veolia	W
214 Lebanon	Tripoli	400,000	2007	Suez	E
215 Malaysia	Kuala Lumpur (Selangor state)	5,411,324	2014-	Syabas, PNSB, SPLASH, ABASS	D
216 Malaysia	Indah Water Consortium (sanitation)	6,100,000	2001	Prime Utilities	S
217 Mali	Bamako	1,500,000	2005	SAUR	T
218 Mexico	Ramos Arizpe	48,228	2014	Suez	T
219 Morocco	Rabat-Salé region	2,200,000	2014	Redal (Veolia) <i>Outcome still pending</i>	DS
220 Morocco	Tanger-Tétouan	1,400,000	2014	Amendis (Veolia) <i>Outcome still pending</i>	DS
221 Mozambique	Beira, Nampula, Quelimane and Pemba (and Chokwé, Inhambane, Maxixe and Xai-Xai)	242,143	2008	Aguas de Mozambique (SAUR and Aguas de Portugal)	E
222 Mozambique	Maputo	1,766,184	2010	Aguas de Portugal	T
223 South Africa	Amaahthali (Stutterheim)	200,000	2005	Suez	E
224 South Africa	Johannesburg	500,000	2006	Suez	E
225 South Africa	Nkonkobe (Fort Beaufort)	130,000	2002	Suez	T
226 Tanzania	Dar es Salaam	750,000	2005	Biwater	T
227 Turkey	Antalya	2,158,000	2002	Suez	T
228 Turkey	Izmit	1,600,000	2014	Thames Water	T
229 Uganda	Kampala	1,720,000	2004	ONDEO	E
230 Ukraine	Lugansk	424,113	2014	Rosvodokoanal	T
231 Ukraine	Kirovograd	293,444	2008	Water Services, LLC	T
232 Uzbekistan	Bukhara	247,000	2007	Veolia, then Amiwater <i>A second contract with Amiwater was also terminated in 2007</i>	T
233 Uzbekistan	Samarkand	412,000	2007	Veolia, then Amiwater <i>A second contract with Amiwater was also terminated in 2007</i>	T
234 Venezuela	Monagas State	552,000	2001	FCC	E
235 Venezuela	Lara State	1,100,000	2002	Aguas de Valencia	T
Total served population		105,917,656			

Endnotes

1 The World Bank's classification of countries and lending groups is available at: <http://siteresources.worldbank.org/DATASTATISTICS/Resources/CLASS.XLS> (accessed on 14 March 2015).